

**CITY OF CHARLOTTESVILLE, VIRGINIA  
CITY COUNCIL AGENDA**



Agenda Date: May 1, 2023

Action Required: None.

Presenter: Misty Graves, Director of Human Services, Anna Mendez - The Haven, Jayson Whitehead - PACEM, Anthony Haro - BRACH

Staff Contacts: Misty Graves, Director of Human Services  
Ashley Marshall, Deputy City Manager

**Title: Focus on Homelessness: The State of the Unhoused and Unhoused Services**

### **Background**

This report is to provide City Council and the public with an update on the state of the unhoused and housing insecure in our community by the Department of Human Services and our community partners who focus on homelessness - TJACH, PACEM, and The Haven.

### **Discussion**

**BRACH - Presenter: Executive Director Anthony Harro - Website: <https://blueridgehomeless.org/>**

- The Blue Ridge Area Coalition for the Homeless/BRACH (formerly TJACH) aims to make homelessness rare, brief, and nonrecurring in our community. At BRACH, the work to reduce homelessness by initiating creative solutions and coordinating regional resources and services. BRACH was founded in 1998 and serves as the lead Continuum of Care/CoC agency for our region.

**PACEM - Presenter: Executive Director Jayson Whitehead - Website: <https://pacemshelter.org/>**

- People and Congregations Engaged in Ministry/PACEM's principal offering is overnight shelter each winter since 2004. Since March 2020, they also have provided year-round hotel shelter operations in addition to our "congregate" offerings through Premiere Circle which is set to sunset in Spring 2023. PACEM additionally co-manages a housing program for seniors with the Alliance for Interfaith Ministries (AIM) called Secure Seniors, submits disability claims for eligible clients using the SOAR process, provides specialized women's services, and engages in a wide array of other community partnerships.

**The Haven - Presenter: Executive Director Anna Mendez (She/Her) - Website: <https://www.thehaven.org/>**

- The mission of The Haven is: "The Haven endeavors to end homelessness in the greater Charlottesville community. "Motivated by radical hospitality, we strive to be the point of entry for people seeking stable housing. We open the doors wide for any and everyone, no matter their circumstances. Every day, our

trained staff and dedicated community volunteers come together, working side by side to make homelessness rare, brief, and nonrecurring for our neighbors." The Haven provides access to a day shelter for those who are unhoused daily from 7am-5pm (closed from noon-1pm every day) that includes access to breakfast, showers, laundry, computers, phones, storage bins, and mail. The Haven also provides various housing services to fulfill its mission of working to provide stable housing to those who seek it.

The **Salvation Army** is also a key participant in our communities' services for the unhoused through their provision of emergency services. The Salvation Army has 58 emergency shelter beds, partners with PACEM for warm room access, and provides meals through their Soup Kitchen (Soup Kitchen is open 365 days a year, three times a day (breakfast and supper Monday through Saturday, and breakfast and mid-day meal on Sunday are open to the public) as well as food pantry access in partnership with the Blue Ridge Food Bank's Food Pantry Program. You can find more information on their website at: <https://charlottesville.salvationarmypotomac.org/>.

### **Alignment with City Council's Vision and Strategic Plan**

This is an informational presentation to City Council

### **Community Engagement**

All three nonprofit presenters are integral parts of our community, and serve some of our most vulnerable community members.

### **Budgetary Impact**

N/A

### **Recommendation**

N/A

### **Alternatives**

N/A

### **Attachments**

None